

United States Postal Service®

INDUSTRY **ALERT**

February 23, 2021

Detached Mail Unit (DMU) Seamless Extension Requests

The Postal Service published a Federal Register Notice (FRN) of proposed rulemaking on January 8, 2020 (85 FR 856-859), to require mailers with authorized Detached Mail Units (DMU) with Full-Service eligible mail to participate in Seamless Parallel by March 1, 2020 and to enroll in the Seamless Acceptance Program by February 1, 2021.

The final FRN published on May 8, 2020 was updated to provide an additional three months (May 1, 2021) for eligible DMUs to enroll in Seamless Acceptance as a condition of their DMU authorization. Therefore, all DMU's with Full-Service eligible mail will be activated to Seamless Acceptance effective May 1, 2021.

Mailers with a DMU that are still unable to comply with Seamless Acceptance by May 1, 2021 must submit an extension request no later than April 15, 2021 and provide the following information:

- DMU Company name and address
- Customer CRID
- Contact name
- Contact email and phone number
- Reason for request- what is the specific issue preventing you from complying with Seamless Acceptance
- Anticipated date you will be prepared for Seamless Acceptance
- Projected plan and steps that you will take to meet extension date

The above information must be sent via email to HQMailEntry@usps.gov no later than April 15, 2021.

Commercial Acceptance along with Business Acceptance Solutions will review all extension requests and provide feedback to the DMU and local Business Mail Entry personnel. These decisions will be final and no subsequent extension requests will be accepted.

Questions and concerns should be directed to your Major Mailer Support Specialist or HQMailEntry@usps.gov.

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